PRIVACY AND COOKIE POLICY

Effective Date: 25th July 2025

Website: www.compass.dsnmltd.com

Company: Compass Software Ltd. (Registered in England and Wales)

1. Introduction

This Privacy and Cookie Policy explains how Compass Ltd. ("we", "our", "us") collects, uses, and protects personal data when you use our website www.compass.dsnmltd.com. We are committed to ensuring your data is handled in accordance with the UK General Data Protection Regulation (UK GDPR) and other applicable data privacy laws.

2. What We Collect

We may collect the following data:
- Name and contact information (if submitted via forms)
- IP address, browser type, and device information
- Site usage data (via cookies and analytics tools)
- Communication preferences

3. How We Collect Data

• Directly via forms (e.g. contact or registration forms)
• Automatically through cookies and tracking technologies
• Through email communications and marketing interactions

4. How We Use Your Data

• To respond to enquiries or support requests
• To improve website performance and content
• To send relevant communications (if you opt-in)
• To ensure compliance with legal obligations

5. Legal Basis for Processing

We rely on one or more of the following legal bases:
- Your consent
- Performance of a contract
- Compliance with a legal obligation
- Our legitimate interests (e.g. improving services)

6. Cookies

We use cookies to enhance your browsing experience. Cookies may track:
- Session duration
- Page visits
- Referral source
- Preferences

We use Google Analytics cookies (e.g. __utma, __utmz) to gather anonymous usage data. These cookies do not store personal identifiers.

You can manage cookie settings via your browser or through our cookie banner on your first visit.

For more info or to opt out of Google Analytics:
https://tools.google.com/dlpage/gaoptout

7. Your Rights

Under data protection law, you have rights to:
- Access your data
- Correct or erase your data
- Restrict or object to processing
- Data portability
- Withdraw consent at any time

Contact us at [insert email address] to exercise your rights.

8. Data Retention

We retain your data only for as long as necessary for the purposes set out above or to meet legal obligations.

9. Data Sharing

We do not sell or rent your data. Your information may be shared with:
- Trusted third-party service providers (e.g. hosting, email systems)
- Legal authorities, if required by law

10. Security

We take reasonable technical and organisational measures to protect your data from loss, misuse, or unauthorised access.

11. External Links

We are not responsible for the content or privacy practices of external sites linked from our website. Use external links at your own risk.

12. Social Media

Interactions on platforms like LinkedIn, Facebook or Twitter are governed by the privacy policies of those platforms. We recommend caution when sharing personal information on social media.

13. Contact Us

For questions or concerns about this policy or your data, contact:

Compass Software Ltd
Longmoor Farm Buildings, Cranbury Park, Otterbourne, Winchester, England, SO21 2RH
Email: compass@dsnmltd.com
Company Number: 10774604

14. Changes to This Policy

We may update this policy periodically. Please check back to stay informed of any changes.